

DUMOS

Countertop Ice Maker

Model: DM-ICE2024

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Important Safety Instructions

WARNING: Read all instructions before using this appliance. Failure to follow these instructions may result in fire, electrical shock, or injury.

General Safety

- Always unplug the unit when not in use and before cleaning
- Do not operate with a damaged cord or plug
- Keep the unit away from heat sources
- Do not immerse in water or other liquids
- Use only on a stable, level surface
- Allow adequate ventilation around the unit
- Do not use outdoors
- This appliance is not intended for use by children without supervision

Electrical Safety

- Use only a grounded electrical outlet
- Do not use extension cords
- Ensure voltage matches unit requirements (115V, 60Hz)
- Do not modify the plug

Product Overview

Thank you for purchasing the DUMOS Countertop Ice Maker. This compact and efficient unit produces fresh ice cubes in as little as 6 minutes, making it perfect for home, office, or small commercial use.

Key Features

- Fast ice production - first batch ready in 6 minutes
- Produces up to 26 pounds of ice per day
- Two ice cube sizes (small and large)
- Self-cleaning function
- Compact countertop design
- Easy-to-use control panel with LED indicators
- Automatic shut-off when ice basket is full
- Low water level indicator

What's Included

- DUMOS Ice Maker Unit
- Ice Scoop
- User Manual
- Power Cord

Technical Specifications

Specification	Details
Model Number	DM-ICE2024
Power Requirements	115V, 60Hz, 120W
Ice Production Capacity	Up to 26 lbs per day
Ice Storage Capacity	2.2 lbs
Water Reservoir Capacity	2.2 liters
First Batch Time	6-8 minutes
Ice Cube Sizes	Small and Large
Dimensions (W x D x H)	12.3" x 8.7" x 12.6"
Weight	19.8 lbs
Operating Temperature	50°F - 100°F (10°C - 38°C)

Installation Instructions

Location Requirements

- Place on a flat, stable surface that can support the unit's weight
- Allow at least 6 inches of clearance on all sides for proper ventilation
- Keep away from direct sunlight and heat sources
- Ensure ambient temperature is between 50°F and 100°F
- Place near a grounded electrical outlet

Initial Setup

1. Remove all packaging materials and protective film
2. Clean the interior with a damp cloth
3. Allow the unit to sit upright for at least 2 hours before first use
4. Plug the unit into a grounded electrical outlet
5. Press the power button to turn on the unit

IMPORTANT: Before first use, run one complete cleaning cycle as described in the maintenance section.

Operating Instructions

Control Panel

- **Power Button:** Press to turn unit on/off
- **Size Button:** Select small or large ice cubes
- **Clean Button:** Activates self-cleaning cycle
- **Ice Full Indicator:** Red light indicates ice basket is full
- **Add Water Indicator:** Red light indicates low water level

Making Ice

1. Open the top lid and remove the ice basket
2. Fill the water reservoir with clean, cold water up to the MAX line
3. Replace the ice basket and close the lid
4. Plug in the unit and press the power button
5. Select desired ice size using the size button
6. The unit will begin producing ice automatically
7. First batch of ice will be ready in 6-8 minutes
8. Unit will continue making ice until basket is full or water runs out

Operating Tips

- Use filtered water for best ice quality and taste
- Empty ice basket regularly to maintain continuous production
- The first few batches may have a slight taste - this is normal
- Room temperature affects ice production time

- Keep the lid closed during operation for optimal efficiency

Maintenance and Cleaning

Daily Cleaning

1. Turn off and unplug the unit
2. Remove any remaining ice from the basket
3. Drain any water from the reservoir
4. Wipe interior surfaces with a soft, damp cloth
5. Dry all surfaces thoroughly
6. Leave the lid open to air dry completely

Weekly Deep Cleaning

1. Follow daily cleaning steps 1-3
2. Mix 2 tablespoons of white vinegar with 1 cup of warm water
3. Wipe all interior surfaces with the vinegar solution
4. Rinse with clean water and dry thoroughly
5. Clean the exterior with a mild detergent solution

Self-Cleaning Function

1. Fill the water reservoir with clean water
2. Press and hold the CLEAN button for 3 seconds
3. The cleaning cycle will run for 30 minutes
4. Drain the water and rinse the reservoir
5. Dry all surfaces before next use

WARNING: Never use harsh chemicals, abrasives, or bleach. Do not immerse the unit in water.

Troubleshooting

Problem	Possible Cause	Solution
Unit won't turn on	Not plugged in or power outlet issue	Check power connection and outlet
No ice production	No water or low water level	Add water to reservoir
Ice cubes too small	Insufficient water or high ambient temperature	Add water, check room temperature
Ice cubes stick together	Ice left in basket too long	Remove ice more frequently
Loud noise during operation	Unit not level or internal ice blockage	Level unit, check for ice blockage
Water leaking	Overfilled reservoir or loose connections	Check water level, inspect for damage
Ice tastes bad	Dirty water reservoir or old water	Clean unit, use fresh filtered water

When to Contact Service

Contact DUMOS customer service if:

- Unit fails to operate after checking all troubleshooting steps
- Electrical components appear damaged
- Unit produces unusual sounds or odors
- Any safety concerns arise

Warranty Information

Limited Warranty

DUMOS warrants this ice maker to be free from defects in materials and workmanship for a period of one (1) year from the date of original purchase when used according to the instructions provided.

What Is Covered

- Manufacturing defects in materials and workmanship
- Electrical component failures under normal use
- Compressor and cooling system defects

What Is Not Covered

- Damage from misuse, abuse, or negligence
- Normal wear and tear
- Damage from power surges or electrical issues
- Damage from improper cleaning or maintenance
- Commercial or rental use

Warranty Service

To obtain warranty service:

1. Contact DUMOS customer service
2. Provide proof of purchase and model number
3. Describe the problem in detail
4. Follow service representative instructions

Contact Information

DUMOS Customer Service

Phone: 1-800-DUMOS-1 (1-800-386-6731)

Email: support@dumos.net

Website: <https://dumos.net/>

Hours: Monday-Friday, 8:00 AM - 6:00 PM EST

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